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Lacor 18/10 Stainless Steel Cookware Troubleshooting Tips

Possible Problem	What to do
The stickers will not come off	Warm the cookware gently to remove the sticker - use your nails or a plastic spatula.
Using it for the first time	Wash the cookware in warm soapy water, rinse and dry thoroughly.
White chalk deposits in the cookware	You may boil water with vinegar in the cookware, leave it until it gets cool and wash it normally.
The food is burnt	Leave the cooking pot for some time in water with a small amount of detergent in it; boil it for 10 minutes and then clean it with a soft cloth.
The cookware washed in the dishwasher is not clean	Select a pre-wash.
Milk, oil, etc is spilt	Wash the cookware or clean the exterior before placing it again on a heating element.
The cookware has been left on a heating element and is now very hot	DO NOT COOL IT SUDDENLY. Let it cool down slowly.
Having been left on a heating element, the liquid or food in the cookware has dried, and it has gone yellow or blue	Hi Gloss/ polished cookware must be cleaned with a stainless steel cleaner and before using it again; wash it as for the first time. If the cookware is matt, wash it normally with a soapy SCOTCH BRITE.
You notice that having used the cookware normally, it has scratches	Try to change your cleaning product to a less abrasive model – you should see an improved.
Having left the cookware to get cool with the lid on, it is now difficult to remove	Place the cookware on a heating element (electricity or gas) and as soon as you notice the lid is warm you can take it off.
In all cases	Never use a bleach or abrasive product because they will damage the stainless steel.